



HEALTH INSURANCE ADMINISTRATION PERSONALIZED TO FIT YOUR BUSINESS NEEDS

WHO WE ARE

We are a Wisconsin-owned and operated business that provides backroom operations to HMOs, MCOs and providers who take risk right here in our state.

But it's more than that! We are a passionate team committed to superior customer service. A team that believes customer service should be handled by real people, not technology.

A team that values your dollars as if they were our own. And a team that above all, cares about you, our client, and those we serve on your behalf.

THE SMG DIFFERENCE

Not many can say they've been in your shoes, but we can! We've previously owned a \$100M HMO, TPAs, capitated provider specialty networks and even a claims processing software company. Our leadership team truly understands your business and the challenges you face and has the first-hand experience to help you best overcome them.

WHAT WE DO

The SMG team provides quality and cost-effective services to Medicaid HMOs, MCOs and providers who take risk in the areas of:

- Claims Processing
- Cost Containment
- Customer Service
- Accounts Receivable & Payable
- Database Management
- Enrollment Management
- Insurance Billing
- Mailing Services
- Member & Provider Portals
- Membership Support
- Payroll
- Provider Contracting
- Provider Relations
- State Reporting
- Subrogation Recoveries

We pride ourselves on making your job easier and work with each of our clients on solutions to best fit your needs and the needs of those you serve.

99%
accuracy in claims payment

23 sec.
wait time or better to speak to a
live customer service specialist

99%
of all claims processed in
15 days or less



Let's find the right solution for your business today!

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